



P A R K I N G C O N C E P T S I N C .

FROM: Rachel Solis (909-937-1240, rsolis@pciont.com)

DATE: December 15, 2016

RE: Valet Parking Service Pilot Program Begins December 15, 2016!

The Ontario International Airport Authority (OIAA) has implemented a pilot program to offer Valet Parking Service located at the outer island directly in front of Terminal 4, beginning today, Thursday, December 15, 2016.

Please use the following information in response to any inquiries:

Valet Service is available every day from 4AM – 2AM directly in front of Terminal 4
Customers simply pull their vehicle into the lane outlined with black posts, directly in front of the Terminal. A PCI Valet Attendant will collect their information and keys, providing a claim check with a number to identify each vehicle.

The parking rate is \$20.00 per day, introductory rate. (Payment may be made by cash or credit card [VISA, MC, AMEX and Discover])

Please look for signs directing valet guests to Terminal 4.

Valet customer vehicles will be stored on Lot-5.

Valet customer vehicles will be ready at the curbside upon return.

PCI collects the customer's return flight information when they drop off their vehicle. Our system monitors their return, noting any changes/delays. Their car will be waiting for them at the curbside when they arrive. Customers may also call the number on their claim check if they make any changes to their travel itinerary, 24/7.

Anyone can make a reservation on-line at:

<https://valetparkingapps.com/reservations/oiaa/reservation.php>

or by calling Ontario Airport Valet - (909) 937-1240

Ontario Valet Customer Service phone number - (909) 937-1240.

The ONT Valet Parking Service is provided by Parking Concepts, Inc.