

**ONTARIO INTERNATIONAL AIRPORT
REQUESTING SPECIAL SHUTTLE BUS ACCOMMODATIONS
BY PERSONS WITH DISABILITIES**

Persons with special disability needs can make advance requests for special accommodation on the Ontario shuttle bus traveling from the airport parking lots to the terminals.

In Advance of the Trip: When feasible, requests for modifications should be made in advance, before the transportation provider is expected to provide the modified service, by contacting PCI at its 24 hour number at:

Parking Concepts Inc.,
Ontario Airport Division Telephone: (909) 937-1240
Email: customerservice@pciont.com

Individuals making a request for modification should provide the following information:

- i. Individual's name and contact information {address, telephone number and/or email};
- ii. Description of what is needed in order to use the OIAA parking shuttle service; and
- iii. Their anticipated date of travel when the requested modification would be needed.

If you wish to view the full policy, click [HERE](#).