

Strategic Goals and Objectives

Invest in ONT

Ensure a Safe, Secure, and Healthy Environment.

Maintain Financial Strength and Remain Cost Competitive.

Deliver the Ultimate Customer Experience.

Secure an engaged, productive, healthy, inclusive and diverse workforce.

Improve Airport Operational Efficiency.

Maximize Overall Business Performance.

Plan for the Future

Provide a long term operation that addresses all key issues related to Airport Operations.

Provide a flexible and fiscally responsible development plan that will help ensure that ONT can meet future passenger and cargo demand.

Enhance Airline relationships to further drive passenger air service growth while maintaining a positive retention strategy while also continuing to grow Cargo service.

Foster relationship with federally elected officials, to ensure ONT is receiving its fair share of funding and favorable laws and regulations.

Develop and implement ONT's community engagement strategy to drive positive perception across all Southern California communities.

Establish our role as a Southern California Gateway through proper planning.

Master the Basics

Protect the ONT Brand.

Operate using sound business principles and practices.

Collaborate with business partners to deliver friendly and efficient services.

Maintain all FAA, TSA and CBP compliance.

Maintain and operate facilities and equipment at optimum levels.