



must be on a leash at all times.

area, please remember to pick up after your pet. Your pet and baggies available for dog waste. When using the pet a few trees, sand, fire hydrant, dog house (not usable), Terminals 2 and 4. The area is approximately 1.2 x 2, with ONT's pet relief areas are located at the west ends of both

PET RELIEF AREAS

Taxis and Door-to-Door Van Service Door-to-door taxicab and van service are available at the outer island curbs outside the baggage claim areas. Reservations are not required.

baggage claim areas. Airport Shuttle Service Courtesy airport shuttles operate to and from the terminals, remote parking lots and the Consolidated Rental Car Facility (ConRac). Look for shuttles at the island curbs of the terminals. Shuttle service operates 24 hours a day, seven days a week.

Bus Service Omnitrans offers regularly scheduled service near ONT. For routes and schedules, call (800) 9-OMNIBUS [(800) 966-6428] or log on to www.omnitrans.org.

Hotel/Motel Courtesy Transportation Transportation to area hotels and motels can be arranged using the telephones at the Interactive Visitors Center (IVC) in the baggage claim areas.

Travelers can obtain information and use the phones at the Interactive Visitors Center (IVC) located in the baggage claim areas.

GROUND TRANSPORTATION

Handicapped parking is available at Lot 2, Lot 4, and Lot 5. Restrooms for the disabled are available in all areas of Terminals 2 and 4 including ticketing, baggage claim, gate areas and food concessions. Another WiFi hotspot includes the Consolidated Rental Car Facility (ConRac). The International Arrivals Terminal is not covered.

WiFi internet service is available in all public passenger areas of Terminals 2 and 4 including ticketing, baggage claim, gate areas and food concessions. Another WiFi hotspot includes the Consolidated Rental Car Facility (ConRac). The International Arrivals Terminal is not covered.

Free WiFi information The SSID is "ONT-WiFi" for travelers to login to the internet. Assured usage is limited to 4 hours per day.

Simple Steps to Access WiFi:

1. Complete to the ONT Passenger WiFi System using SSID of ONT-WiFi.
2. Launch a web browser.
3. Accept the Terms and Conditions.

Each terminal has two automated teller machines (ATMs) located on the upper and lower levels of both terminals. There is also one ATM in the Consolidated Rental Car Facility (ConRac).

BANKING

Internet Access WiFi internet service is available in all public passenger areas of Terminals 2 and 4 including ticketing, baggage claim, gate areas and food concessions. Another WiFi hotspot includes the Consolidated Rental Car Facility (ConRac). The International Arrivals Terminal is not covered.

Free WiFi information The SSID is "ONT-WiFi" for travelers to login to the internet. Assured usage is limited to 4 hours per day.

Lost and Found Contact your airline first if you have a problem with lost shops, and other services before checking with the ONT Airport Police Lost & Found.

If you need to file a police report for insurance purposes, call (909) 933-5600.

Hours of Operation: 8 a.m. to 4:30 p.m. PST, Monday through Friday. The office is closed on weekends and holidays.

To retrieve critical items such as medication or car keys during non-business hours, please contact the passenger screening stations at ONT, contact: TSA Lost & Found (909) 544-5128

Hours of Operation: Sunday: 2 p.m. to 4:30 p.m. PST, Monday through Thursday: 7 a.m. to 4:30 p.m. PST and Friday: 7 a.m. to 12:30 p.m. PST, Saturday Closed

Since TSA is responsible for passenger and checked baggage screening, all items left behind at security checkpoints are logged, collected and secured. Once passengers contact the TSA Lost & Found to claim and verify their item, arrangements are made for in person retrieval at Terminal 2, 2500 E. Airport Drive, Ontario CA 91761

ONT is served by eight on-airport (Alamo, Avis, Budget, Dollar/Thrifty, Enterprise, Hertz, and National) rental car companies. Free airport shuttles link the terminals with the Consolidated Rental Car Facility (ConRac), where the on-airport rental counters are located.

RENTAL CARS

Emergency Services Airport police and fire personnel are on 24-hour duty. Dial 1-911 from airport courtesy phones for assistance. For non-emergency related issues, dial 2701 from any airport courtesy phone or (909) 933-5611 to call Airport Police.

Information Desk Travelers Aid volunteers staff the Information Desks near the entrance of each terminal to assist passengers.

Skycap Service Skycap service and baggage cart rentals are available in both terminals.

Passenger Services Ontario International Airport (ONT) offers a wide range of services and amenities for a first-class experience including shuttles to parking lots and the Consolidated Rental Car Facility (ConRac); pay, courtesy and TDD telephones; and travel insurance kiosks. Other services include:

California Relay Service (800) 735-2929 or 7-1-1 (800) 854-7784 (Speech-to Speech) (800) 855-3000 (Spanish)

For additional information, visit our website: www.lawa.org or call (909) 937-2700

Ontario International Airport

Ontario International Airport

Ontario International Airport

CA 91761
retrieval at Terminal 2, 2500 E. Airport Drive, Ontario

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Ontario

International Airport

Ontario International Airport
2500 E. Airport Drive
Ontario, CA 91761
(909) 937-2700

For more information about ONT, please visit www.lawa.org/ont, follow us on Twitter @flyONTairport, or like us on Facebook at www.facebook.com/ONTairport.

Airline Information

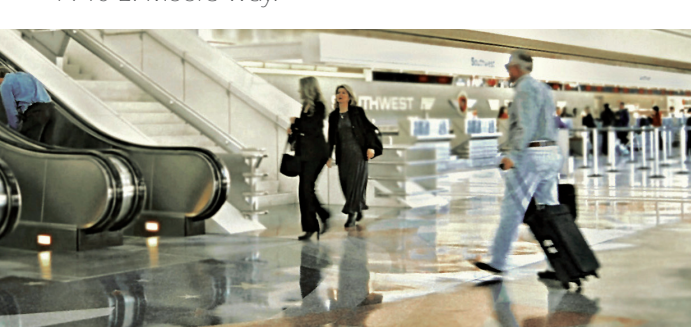
Airlines at Terminal 2	
AeroMexico (Departures)	(800) 237-6639
Alaska	(800) 426-0333
Delta	(800) 221-1212
United / United Express	(800) 241-6522
Volaris (Departures)	(866) 988-6024


Car Rentals

Alamo	(909) 937-3600
Avis	(909) 390-1441
Budget	(909) 937-6400
Dollar/Thrifty	(909) 390-2438
Enterprise	(909) 460-0107
Hertz	(909) 937-8877
National	(909) 937-7555

TSA

For detailed information, including a listing of permitted and prohibited items, please visit www.TSA.gov. Travelers may also call the TSA's Contact Center at (866) 289-9673.








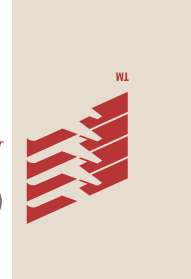
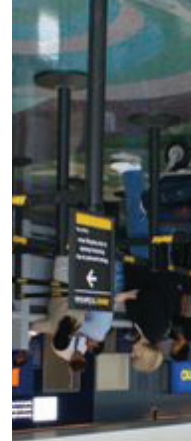
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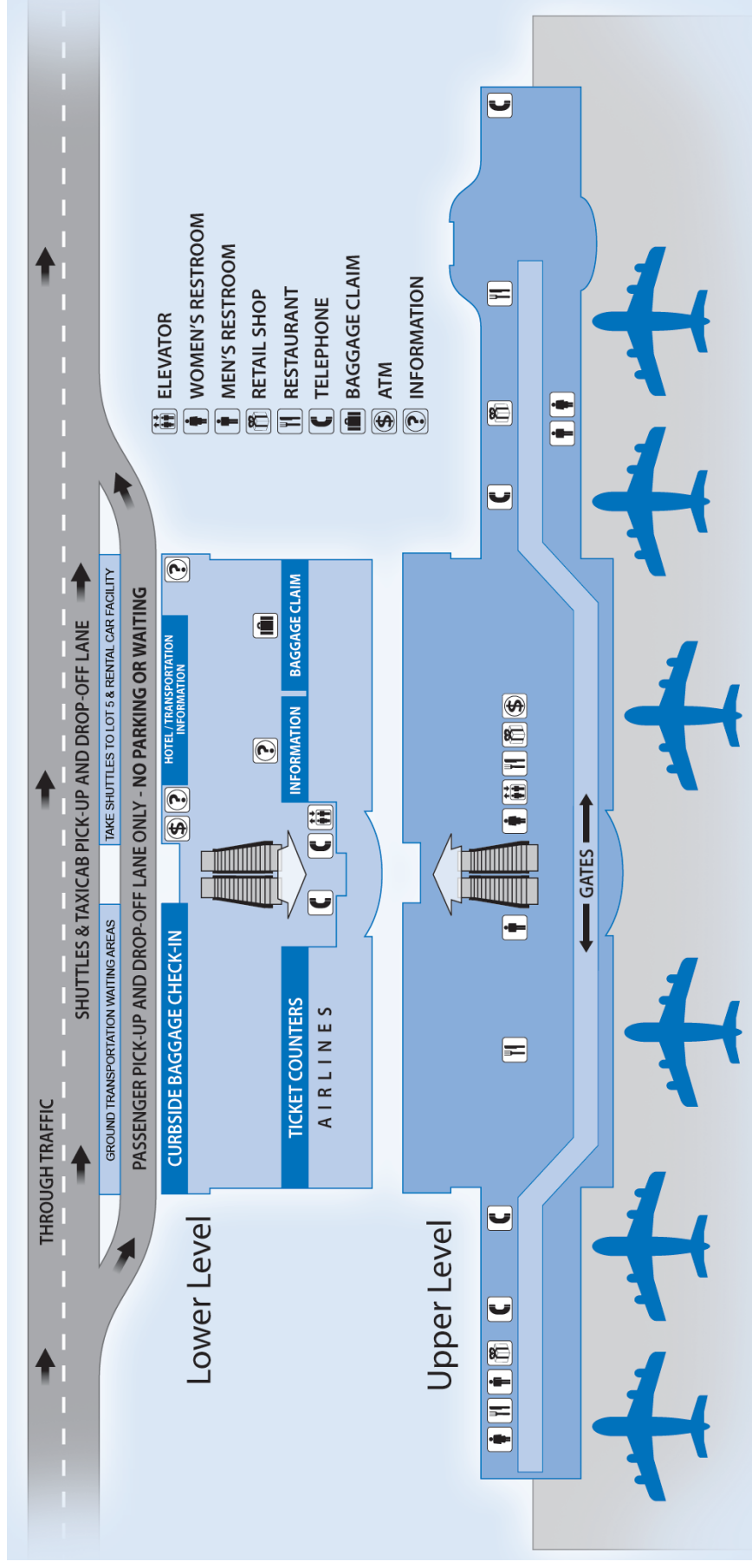
International Airport

Travelers Guide

www.lawa.org





The layout for both Terminal 2 and Terminal 4 is similar with passenger drop-off at the lower arrivals level and escalators leading passengers only to the upper level checkpoint and departure gate area. Elevator access for wheelchairs and strollers is located next to the escalators. Locations of the restrooms, telephones and other amenities in each terminal will vary slightly and the locations on this map are approximate.



Directions to Ontario International Airport

From the I-10 Freeway: Exit the I-10 Freeway at Archibald Avenue. Travel southbound on Archibald Avenue. Turn right on Airport Drive. Drive westbound on Airport Drive for approximately 1/4 mile and turn left on Terminal Way.

From State Route 60 Freeway: Exit the 60 Freeway at Haven Avenue. Travel northbound on Haven Avenue. Turn left on Airport Drive. Drive westbound on Airport Drive for approximately two miles. After passing Archibald Avenue, the next signal, turn left on Terminal Way.

