thereof.	_ = ;;;;;			
<u>LOT 5</u>		First	Day	

www.travelersaide.org

**AUTO PARKING RATES** 

USO

Lot 5.

### First Day LOTS 2 & 4 \$13.00 5 to 6 hours 0 to 1 hour \$3.00 \$15.00 6 to 7 hours 1 to 2 hours \$7.00 2 to 3 hours \$17.00 7 to 8 hours 3 to 4 hours \$18.00 8+ hours \$9.00 \$11.00 4 to 5 hours Additional Davs: \$18.00 each additional day or portion







Ontario International Airport

2500 E. Airport Drive

American Southwest

Airway.





# **Ontario** International Airport



(800) 433-7300

(800) 435-9792

Facility (ConRac). There is also one ATM in the Consolidated Rental Car located on the upper and lower levels of both terminals. Each terminal has two automated teller machines (RTMs)

## **INTERNET ACCESS**

ConRac). The International Arrivals Terminal is not hotspot includes the Consolidated Rental Car Facility claim, gate areas and food concessions. Another WiFi areas of Terminals 2 and 4 including ticketing, baggage WiFi Internet service is available in all public passenger

internet. Assount usage is limited to 4 hours per day. The SSID is "ONT-WiFi" for travelers to login to the Free Wi-Fi information

Simple Steps to Access WiFi:

Complete to the ONT Passenger WiFi

- iĀiW-TNO to alls pnisu mately.
- 3. Accept the Terms and Conditions. 2. Launch a web Browser.

# **ONUDA ONA TZDJ**

Airport Police Lost & Found. TNO and other services before checking with the ONT suitcases or other items. Then check with restaurants, Contact your airline first if you have a problem with lost

.0092-EE6 (606) IIGS It you need to file a police report for insurance purposes,

Ontario, CA 91761 (909) 544-5128 1923 E. Avion Street DNT Lost & Found

.svediion through Friday. The office is closed on weekends and Hours of Operation: 8 a.m. to 4:30 p.m. PST, Monday

the passenger screening stations at OUT, contact: (909) 933-5611. To retrieve items left behind at any of keys during non-business hours, please contact To retrieve critical items such as medication or car

### 8212-442 (606) bnuof & found

Friday, 7 a.m. to 12:30 p.m. PST, Saturday Closed Hours of Operation: Sunday; Z p.m. to 4:30 p.m. PST, and Monday through Thursday; 7 a.m. F. Tana Cast of the former of the second straight of the second straigh

retrieval at lerminal 2, 2500 E. Airport Drive, Ontario verity their item, arrangements are made for in person passengers contact the TSA Lost & Found to claim and checkpoints are logged, collected and secured. Once baggage screening, all items left behind at security Since TSA is responsible for passenger and checked





not discriminate on the basis of ADA PROGRAM ACT, The City of Los Angeles does of the Americans with Disabilities 20 As a covered entity under litle II

activities. edual access to its programs, services and reasonable accommodation to ensure disability. Upon request, we provide

pe brovided upon request. audio, and other formats (if possible), will Alternative formats in large print, braille,

# California Relay Service

(Azinsq2) 0005-228 (008 800) 824-7784 (Speech-to Speech) 800) 735-2929 or 7-1-1

### PASSENGER SERVICES

kiosks. Other services include: TDD telephones; and travel insurance Car Facility (ConRAC); pay, courtesy and parking lots and the Consolidated Rental a first-class experience including shuttles to a wide range of services and amenities for Ontario International Airport (ONT) offers

. 216nim191 baggage cart rentals are available in both Skycap Service Skycap service and

.sragengers. entrance of each terminal to assist staff the Information Desks near the Information Desk Travelers Aid volunteers

## EMERGENCY SERVICES

Airport Police. related issues, dial 2701 from any airport phones for assistance. For non-emergency hour duty. Dial 1-911 from airport courtesy Airport police and fire personnel are on 24-

### **СЯАЗ ЈАТИЗЯ**

counters are located. (ConRac), where the on-airport rental with the Consolidated Rental Car Facility Free airport shuttles link the terminals Hertz, and National) rental car companies. Avis, Budget, Dollar/Thrifty, Enterprise, ,omslA) troqris-no trlgis vd bsvrsz zi TNO

















### CONCESSIONS

options, and enhancing their total travel experience. passengers, providing airport dining and shopping s INO tiews sqorts big strations on the strain of the stra

A 10,000 square-foot USO facility, located in Terminal 1, serves more than 23,000 active duty, reserve, and

retired service members and their families each year.

Please board the free parking shuttle marked Lot 5 to

get to the USO facility. Family members can park in

Volunteers provide airport and local information to

the traveling public while staffing the information counter in Terminals 2&4. Additional assistance

is provided for stranded travelers and victims of

TRAVELERS AID OF THE INLAND EMPIRE (TAIE)

### SERVICES FOR TRAVELERS WITH DISABILITIES

on the upper and lower levels of both terminals. IDD telephones for the hearing impaired are located through airline representatives at each airline counter. terminals. Wheelchairs and assistance are available Lot 5. Restrooms for the disabled are available in all handicapped parking is available at Lot 2, Lot 4, and

baggage claim areas. at the Interactive Visitor's Center (IVC) located in the Travelers can obtain information and use the phones NDITATAD92NAAT ONUDA3

service operates 24 hours a day, seven days a week. tor shuttles at the island curbs of the terminals. Shuttle and the Consolidated Rental Car Facility (ConRac). Look operate to and from the terminals, remote parking lots Airport Shuttle Service Courtesy airport shuttles

.(008) 966-6428] or log on to www.omnitrans.org Pasr OMT. For routes and schedules, call (800) 9-OMNIBUS Bus Service Omnitrans offers regularly scheduled service

baggage claim areas. telephones at the Interactive Visitor's Center (IVC) in the to area hotels and motels can be arranged using the Hotel/Motel Courtesy Transportation Transportation

uor reduirea. curbs outside the baggage claim areas. Reservations are taxicab and van service are available at the outer island Taxis and Door-To-Door Van Service Door-to-door

### **ZAJAA TAIJJA TAA**

must be on a leash at all times. area, please remember to pick up after your pet. Your pet and baggies available for dog waste. When using the pet a few trees, sand, fire hydrant, dog house (not usable), The area is approximately 1 2'x 1 2', with ONT's pet relief areas are located at the west ends of both





All lots are open 24 hours. Disabled parking spaces are near public walkways and courtesy shuttle stops. Courtesy shuttle service to the terminals departs every 20 minutes from Lot 5. Departures are less frequent from 1 a.m. to 5 a.m. due to reduced airline flight activity. Electric vehicle charging stations for vans and disabled mobility devices are available in Lots 2 and 4. Use of the charging stations is free, but all parked vehicles are subject to parking rates.

### **CELL PHONE WAITING LOT**

Motorists waiting for arriving passengers can avoid making a series of loops past the terminals and around airport roadways by waiting in a 100-space Cell Phone Waiting Lot, free of charge, located at 1940 E. Moore Way.



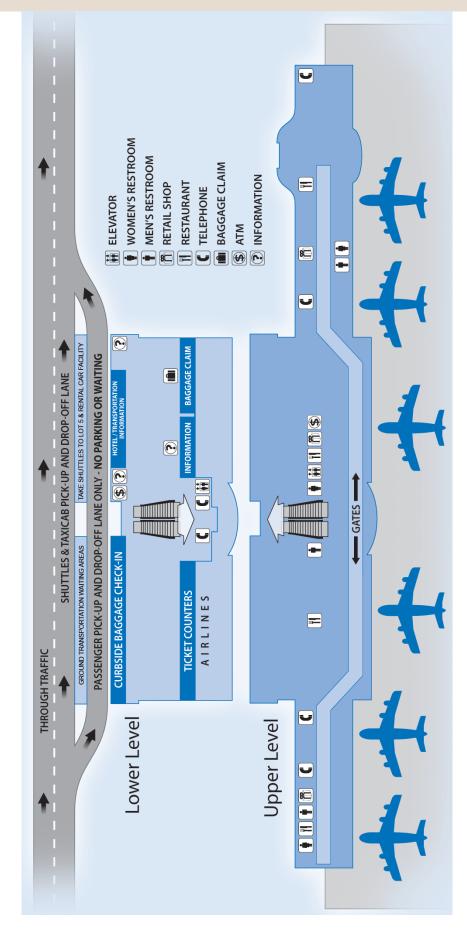
6		
-	Alamo	(909) 937-3600
	Avis	(909) 390-1441
ntals	Budget	(909) 937-6400
ā	Dollar/Thrifty	(909) 390-2438
2	Enterprise	(909) 460-0107
1	Hertz	(909) 937-8877
	National	(909) 937-7555

For detailed information, including a listing of permitted and prohibited items, please visit www.TSA.gov. Travelers may also call the TSA's Contact Center at (866) 289-9673.





# Iravelers Cuide



The layout for both Terminal 2 and Terminal 4 is similar with passenger drop-off at the lower arrivals level and escalators leading passengers only to the upper level checkpoint and departure gate area. Elevator access for wheelchairs and strollers is located next to the escalators. Locations of the restrooms, telephones and other amenities in each terminal will vary slightly and the locations on this map are approximate.



# Directions to Ontario International Airport

From the I-10 Freeway: Exit the I-10 Freeway at Archibald Avenue. Travel southbound on Archibald Avenue. Turn right on Airport Drive. Drive westbound on Airport Drive for approximately 1/4 mile and turn left on Terminal Way.

From State Route 60 Freeway: Exit the 60 Freeway at Haven Avenue. Travel northbound on Haven Avenue. Turn left on Airport Drive. Drive westbound on Airport Drive for approximately two miles. After passing Archibald Avenue, the next signal, turn left on Terminal Way.

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www.twitter.com/flyONTAirport

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